

**These are the proposed changes for an upcoming PRISM release and are subject to change based on prioritization of the defects and their impacts.**

**PRISM Planned Release C4-1.24.1 (9/12/2026)**

| Planned Release       | Task Title                                            | Office                                          | SPOT  |
|-----------------------|-------------------------------------------------------|-------------------------------------------------|-------|
| C4-1.24.1 (9/12/2026) | JDK 17 Upgrade & Application Server Upgrade - Phase 1 | Office of Systems and Project Management (OSPM) | 18576 |

**PRISM Planned Release C4-1.25 (10/21/2026)**

| Planned Release      | Task Title                                                                                                                                                        | Office                                                   | SPOT  |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-------|
| C4-1.25 (10/21/2026) | Error Message and Record Number needs to be corrected while logging Interface Error for 1009.13 file uploaded                                                     | Office of Systems and Project Management (OSPM)          | 10121 |
| C4-1.25 (10/21/2026) | Discovery Date is incorrectly populated                                                                                                                           | Office of Medicaid Operations (OMO)                      | 10659 |
| C4-1.25 (10/21/2026) | EXT Provider User receives SQLException when Medicaid ID is entered & Next is Selected If Provider Type is incorrect                                              | Office of Systems and Project Management (OSPM)          | 10735 |
| C4-1.25 (10/21/2026) | Substance Use Disorder Residential Bundle Specialty Provider Update                                                                                               | Office of Healthcare Policy and Authorization (OHPA)     | 1107  |
| C4-1.25 (10/21/2026) | Entity Payment Updates in PRISM                                                                                                                                   | Office of Eligibility Policy (OEP)                       | 1122  |
| C4-1.25 (10/21/2026) | Hospice claims posting Error Code 1332 Unable to price for the date of service                                                                                    | Office of Medicaid Operations (OMO)                      | 11745 |
| C4-1.25 (10/21/2026) | Add Final Claim Indicator to Encounter Claims and update Error Code 20173 Accepted - Plan Denied, with ruleIT bypass condition                                    | Office of Managed Health Care (OMHC)                     | 12168 |
| C4-1.25 (10/21/2026) | Changes not being implemented from the additional evaluation task in MRB Case                                                                                     | Office of Eligibility Policy (OEP)                       | 1224  |
| C4-1.25 (10/21/2026) | Pega date comparison issue for the year before 1970.                                                                                                              | Office of Long Term Services and Supports (OLTSS)        | 12600 |
| C4-1.25 (10/21/2026) | PRISM Notification "Review Decision Letter is now viewable in PRISM" is not Triggering for Atypical Provider ID claims                                            | Office of Medicaid Operations (OMO)                      | 13241 |
| C4-1.25 (10/21/2026) | Multiple Benefit Letters sent with no change to enrollment                                                                                                        | Office of Managed Health Care (OMHC)                     | 13347 |
| C4-1.25 (10/21/2026) | Edit 5525 Modifier requires manual review - Attachment available, not posting as expected                                                                         | Office of Medicaid Operations (OMO)                      | 14066 |
| C4-1.25 (10/21/2026) | Report member 834 termination after benefit issuance for the prospective month                                                                                    | Office of Managed Health Care (OMHC)                     | 14275 |
| C4-1.25 (10/21/2026) | Update to Interface 1501 with ORS to prevent duplicate records on Members based on                                                                                | Office of Managed Health Care (OMHC)                     | 14895 |
| C4-1.25 (10/21/2026) | Spenddown claim applying Patient Responsibility on multiple lines                                                                                                 | Office of Medicaid Operations (OMO)                      | 15154 |
| C4-1.25 (10/21/2026) | Error on Prior Authorization after viewing member eligibility                                                                                                     | Office of Healthcare Policy and Authorization (OHPA)     | 15412 |
| C4-1.25 (10/21/2026) | Restriction Error occur when Medicare is Yes overlaps Fee-For-Service and Encounters.                                                                             | Office of Managed Health Care (OMHC)                     | 15484 |
| C4-1.25 (10/21/2026) | Match Login Provider ID to Response/Acknowledgement File record Provider ID (NC                                                                                   | Office of Medicaid Operations (OMO)                      | 15711 |
| C4-1.25 (10/21/2026) | Update to bypass condition for Error Codes 5532 Service covered under Mental Health contract and 5533 Service covered under Substance Use Disorder (SUD) contract | Office of Healthcare Policy and Authorization (OHPA)     | 15914 |
| C4-1.25 (10/21/2026) | DSPD Internal Design Document 207 Invalid Servicing Provider error                                                                                                | Office of Long Term Services and Supports (OLTSS)        | 16520 |
| C4-1.25 (10/21/2026) | 277CA is incorrectly populating the REF*G2 segment                                                                                                                | Office of Medicaid Operations (OMO)                      | 16608 |
| C4-1.25 (10/21/2026) | Prior Authorization PA Error upon viewing "comments"                                                                                                              | Office of Healthcare Policy and Authorization (OHPA)     | 16677 |
| C4-1.25 (10/21/2026) | Edit 1408 PARENT TCN/CLAIM NOT FOUND AT HEADER, not triggering, Encounter file loading failure due to parent tcn length greater than 21 characters                | Office of Systems and Project Management (OSPM)          | 17135 |
| C4-1.25 (10/21/2026) | Error for pending Denial Letter in PRISM                                                                                                                          | Office of Healthcare Policy and Authorization (OHPA)     | 17392 |
| C4-1.25 (10/21/2026) | Prior Authorization Request list not returning all tracking IDs for a member                                                                                      | Office of Healthcare Policy and Authorization (OHPA)     | 17435 |
| C4-1.25 (10/21/2026) | Error "Please select Other Diagnosis Code POA" is not in the DSDD                                                                                                 | Office of Medicaid Operations (OMO)                      | 18099 |
| C4-1.25 (10/21/2026) | Claim Paid \$0 with Inactive Utah DRG -Expect Edit 1380 DRG not on file                                                                                           | Office of Medicaid Operations (OMO)                      | 18102 |
| C4-1.25 (10/21/2026) | Edit 5345 Diagnosis not present on admission for Inpatient claim, is posting incorrectly for claims with Non-covered charges.                                     | Office of Systems and Project Management (OSPM)          | 18108 |
| C4-1.25 (10/21/2026) | Task routing to Generate Freedom of Choice incorrectly MR1639                                                                                                     | Office of Long Term Services and Supports (OLTSS)        | 18137 |
| C4-1.25 (10/21/2026) | Managed Care Retro Incarceration Record Processing                                                                                                                | Office of Managed Health Care (OMHC)                     | 18400 |
| C4-1.25 (10/21/2026) | Exclude DSPD Providers from the 1099 Process                                                                                                                      | Office of Financial Services (OFS)                       | 18530 |
| C4-1.25 (10/21/2026) | Error for CPT Code Y4444                                                                                                                                          | Office of Medicaid Operations (OMO)                      | 18623 |
| C4-1.25 (10/21/2026) | Entity Not populating in Buyout payment creating an error message(NC Enhancement)                                                                                 | Office of Eligibility Policy (OEP)                       | 18655 |
| C4-1.25 (10/21/2026) | Increase defect capacity in the 1.25 release                                                                                                                      | Office of Systems and Project Management (OSPM)          | 18737 |
| C4-1.25 (10/21/2026) | Remove Fax, 800 number and email from the Provider Letter Monthly List of Restricted Members                                                                      | Office of Reimbursement, Coordinated Care & Audit (ORCA) | 18839 |
| C4-1.25 (10/21/2026) | System creating approved user account and in-review account (NC Enhancement)                                                                                      | Office of Medicaid Operations (OMO)                      | 18968 |
| C4-1.25 (10/21/2026) | Prior Authorization Returning Error Code P0003 Member is currently residing in a facility and the service code is not separately billable, that is not Applicable | Office of Healthcare Policy and Authorization (OHPA)     | 18977 |
| C4-1.25 (10/21/2026) | Prior Authorization PA API - Document sent though API has incorrect scan date in FileNet                                                                          | Office of Systems and Project Management (OSPM)          | 19025 |

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| C4-1.25 (10/21/2026) | Prior Authorization PA Edit P0016 Age conflict service is only covered for a specific age group, Varied Edit Not Posting Correct                                                                                                                               | Office of Healthcare Policy and Authorization (OHPA) | 19052 |
| C4-1.25 (10/21/2026) | Provider Login - Clicking Close returns to Page from External Link                                                                                                                                                                                             | Office of Medicaid Operations (OMO)                  | 19106 |
| C4-1.25 (10/21/2026) | Member is showing as "does not exist" but he shows up in PRISM and eREP                                                                                                                                                                                        | Office of Long Term Services and Supports (OLTSS)    | 19112 |
| C4-1.25 (10/21/2026) | Provider In-review accounts start date                                                                                                                                                                                                                         | Office of Medicaid Operations (OMO)                  | 19121 |
| C4-1.25 (10/21/2026) | My InBox Notification Issue (NC Enhancement)                                                                                                                                                                                                                   | Office of Medicaid Operations (OMO)                  | 19130 |
| C4-1.25 (10/21/2026) | Parent Claim stuck if the adjustment child claim goes to 277CA reject status                                                                                                                                                                                   | Office of Systems and Project Management (OSPM)      | 19140 |
| C4-1.25 (10/21/2026) | Third-Party Liability Coverage (TPL) code not updating after receiving ERR on coverage                                                                                                                                                                         | Office of Systems and Project Management (OSPM)      | 19171 |
| C4-1.25 (10/21/2026) | Edifecs Translation to IRL file to 271 missing a few files randomly                                                                                                                                                                                            | Office of Systems and Project Management (OSPM)      | 19235 |
| C4-1.25 (10/21/2026) | Managed Care Encounters queues for auto assignment some transactions not completing assignment                                                                                                                                                                 | Office of Systems and Project Management (OSPM)      | 19240 |
| C4-1.25 (10/21/2026) | 1099 Form: Publish the Legal Name instead of the Doing Business As name in the recipient field of the 1099 Form                                                                                                                                                | Office of Financial Services (OFS)                   | 19241 |
| C4-1.25 (10/21/2026) | Prior Authorization PA Exception Errors                                                                                                                                                                                                                        | Office of Healthcare Policy and Authorization (OHPA) | 19471 |
| C4-1.25 (10/21/2026) | Modification Request - Completing Review - Rejects the Modifications                                                                                                                                                                                           | Office of Systems and Project Management (OSPM)      | 19488 |
| C4-1.25 (10/21/2026) | MCR Payment not Generated in May 2026                                                                                                                                                                                                                          | Office of Managed Health Care (OMHC)                 | 19507 |
| C4-1.25 (10/21/2026) | Account coding rule 06A_LineNumber_FFS_18 is not functioning correctly                                                                                                                                                                                         | Director's Office (DO)                               | 19590 |
| C4-1.25 (10/21/2026) | Add a BATCH RUN DATE column to the Beneficiary Lookup Tool (BLT) Views to indicate when a corrected record was generated for the 1095-B (NC Enhancement)                                                                                                       | Office of Eligibility Policy (OEP)                   | 19639 |
| C4-1.25 (10/21/2026) | Error Code 20198 Surgical Code vs Surgical Code for Global Edit, posting incorrectly                                                                                                                                                                           | Office of Healthcare Policy and Authorization (OHPA) | 19706 |
| C4-1.25 (10/21/2026) | Error Code 5529 Service is included in flat rate payment to the nursing home where Member resides, posting incorrectly. Bypass 2- If the date of service on the claim is the Service Start Date or Date of Discharge/Disenrollment on the Admission Record.    | Office of Medicaid Operations (OMO)                  | 19806 |
| C4-1.25 (10/21/2026) | Managed Care Organization Plan List incorrect Program                                                                                                                                                                                                          | Office of Managed Health Care (OMHC)                 | 19829 |
| C4-1.25 (10/21/2026) | System is adding copies of nursing facility admission records to list page                                                                                                                                                                                     | Office of Long Term Services and Supports (OLTSS)    | 19832 |
| C4-1.25 (10/21/2026) | Please add Managed Care enrollment - error when trying to add managed care plan                                                                                                                                                                                | Office of Managed Health Care (OMHC)                 | 19941 |
| C4-1.25 (10/21/2026) | Claim paying off the HCPCS not the Rev Code                                                                                                                                                                                                                    | Office of Medicaid Operations (OMO)                  | 19950 |
| C4-1.25 (10/21/2026) | Duplicate member exists across batch ID while processing 1016 job during 934 monthly file execution                                                                                                                                                            | Office of Systems and Project Management (OSPM)      | 20057 |
| C4-1.25 (10/21/2026) | Federal Manual Adjustment duplicate issue in Data Warehouse.                                                                                                                                                                                                   | Office of Systems and Project Management (OSPM)      | 20098 |
| C4-1.25 (10/21/2026) | P0004 Member is covered by a Managed Care Plan, please contact the Managed Care Plan to verify that this request should be submitted to Fee For Service Medicaid. & P0005 Member is covered by a Dental Managed Care Plan, please contact, posting erroneously | Office of Healthcare Policy and Authorization (OHPA) | 20100 |
| C4-1.25 (10/21/2026) | Interface 1007 Failures - Remove the offset indicator copied from Parent claim Indicator to Child claim Indicator                                                                                                                                              | Office of Medicaid Operations (OMO)                  | 20109 |
| C4-1.25 (10/21/2026) | 837 Invalid From Service date is copied to the To Service Date at line level                                                                                                                                                                                   | Office of Managed Health Care (OMHC)                 | 20110 |
| C4-1.25 (10/21/2026) | Interface 1009.10 Errors                                                                                                                                                                                                                                       | Pharmacy Team                                        | 20111 |
| C4-1.25 (10/21/2026) | Pended Enrollment Errors - SYSER - System Exception - service area and county as different in WIP table for newborn prospective enrollment SPLIT Address                                                                                                       | Office of Managed Health Care (OMHC)                 | 20117 |
| C4-1.25 (10/21/2026) | IRS rejected the 1095B file due to CorrectedUniqueRecordId null value                                                                                                                                                                                          | Office of Systems and Project Management (OSPM)      | 20121 |
| C4-1.25 (10/21/2026) | IDD220 - Rendering/Servicing Provider Loop (NC Enhancement)                                                                                                                                                                                                    | Office of Systems and Project Management (OSPM)      | 20259 |
| C4-1.25 (10/21/2026) | FileNet upgrade (NC Enhancement)                                                                                                                                                                                                                               | Office of Systems and Project Management (OSPM)      | 20373 |
| C4-1.25 (10/21/2026) | Prior Authorization (PA) Denial Letters not formatting Member Address                                                                                                                                                                                          | Office of Healthcare Policy and Authorization (OHPA) | 20382 |
| C4-1.25 (10/21/2026) | Surgical Code inquiry with Medicaid Covered =% does not pull results                                                                                                                                                                                           | Office of Systems and Project Management (OSPM)      | 2059  |
| C4-1.25 (10/21/2026) | Error Code : 150035 in Page ID: pgEnrollmentErrorTransactionList(Member)                                                                                                                                                                                       | Office of Systems and Project Management (OSPM)      | 20764 |
| C4-1.25 (10/21/2026) | Non-Covered PCS Code Submissions and Adjudication                                                                                                                                                                                                              | Office of Healthcare Policy and Authorization (OHPA) | 3262  |
| C4-1.25 (10/21/2026) | Exception on List Application License Certification page                                                                                                                                                                                                       | Office of Medicaid Operations (OMO)                  | 3348  |
| C4-1.25 (10/21/2026) | Drop down Values on "dlgMCRResolveEnrollmentError" page incorrect                                                                                                                                                                                              | Office of Managed Health Care (OMHC)                 | 3349  |
| C4-1.25 (10/21/2026) | Member Level Error Report not reporting member without Benefit Plans                                                                                                                                                                                           | Office of Managed Health Care (OMHC)                 | 5567  |
| C4-1.25 (10/21/2026) | Member Level Error Report reporting a case number not in eREP or XML                                                                                                                                                                                           | Office of Managed Health Care (OMHC)                 | 5678  |
| C4-1.25 (10/21/2026) | Update values in the Level of Care Status Dropdown in Prior Authorization and add new charge modes for those values                                                                                                                                            | Office of Long Term Services and Supports (OLTSS)    | 6050  |
| C4-1.25 (10/21/2026) | Employer-Sponsored Insurance Check Payee incorrect member name                                                                                                                                                                                                 | Office of Eligibility Policy (OEP)                   | 6348  |
| C4-1.25 (10/21/2026) | Employer-Sponsored Insurance payment issue                                                                                                                                                                                                                     | Office of Eligibility Policy (OEP)                   | 6863  |
| C4-1.25 (10/21/2026) | Coverage for Alveoloplasty, Vestibuloplasty, and Periodontal Maintenance                                                                                                                                                                                       | Office of Healthcare Policy and Authorization (OHPA) | 7455  |
| C4-1.25 (10/21/2026) | Provider Revalidation Report - Letter Sent Date is Not Populating                                                                                                                                                                                              | Office of Managed Health Care (OMHC)                 | 7753  |
| C4-1.25 (10/21/2026) | Direct Data Entry (DDE) Screens are defaulting to End Dated Provider Location Address                                                                                                                                                                          | Office of Medicaid Operations (OMO)                  | 7801  |
| C4-1.25 (10/21/2026) | Unable to update the Buyout Paid Policy field in a Buyout case                                                                                                                                                                                                 | Office of Eligibility Policy (OEP)                   | 8827  |
| C4-1.25 (10/21/2026) | Cannot search with start and end date under Member Enrollment List                                                                                                                                                                                             | Office of Managed Health Care (OMHC)                 | 9125  |
| C4-1.25 (10/21/2026) | H0014 Ambulatory Withdrawal Management                                                                                                                                                                                                                         | Office of Healthcare Policy and Authorization (OHPA) | 9503  |